
A: Check to make sure that the phone number is not call forwarded to voice mail. That can place your calls directly into voice mail, and if you haven't set up your voice mail box yet, your callers will hear the Cisco prompts.

A: Press the key that looks like a cassette on your phone. When prompted, enter the PIN JLYHQ WR \RX E\ 2IILFH and follow the instructions.

:KDW LV YRLFH PDLO WR HPDLO
**A: The Unified Communications system has a voicemail to email feature. If \R XYR LIF BIL O
RQILJXUHG ZLW K WSHYR\HWXSR XYR LIF HVVD RHZ LQG receive an
email LQR XLQE E XFR XDCER WCHD PHDNH G R GSD Attached to
that email will be an MP3 I L O RV KVRXF D Q L VWWRRQ U
voice mail**

